Thermo Fisher to open customer solution centre in collaboration with FSSAI

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Thermo Fisher Scientific Inc., player in serving science, has announced its intent to open a global customer solution centre in partnership with Food Safety and Standards Authority of India (FSSAI) in Ghaziabad.

The collaboration was confirmed during the Association of Analytical Communities (AOAC) - India chapter conference between Thermo Fisher Scientific and FSSAI. The gathering had more than 300 dignitaries including international visitors, government officials, industry leaders and scientists from food research institutes. The new Food Safety Customer Solution Center will focus on meeting and exceeding the demands of scientists in food and beverage laboratories by developing critical workflows and integrated solutions that help build food safety capacity in India.

With the food and beverage industry committed to making what we consume healthier and safer, the centre will serve as a regional hub for scientists, partners and the FSSAI to collaborate with subject matter experts. The skilled analysts at the centre will focus on development, training and support for next-generation workflows and integrated solutions across chromatography and mass spectrometry, in collaboration with the FSSAI.

“Today’s announcement is a testament to our commitment in bringing world class food testing technologies to India. It helps us realise our mission of enabling our customers to make the world healthier, cleaner and safer,” said Amit Chopra, managing director, India and Middle East, Thermo Fisher.

“The opening of the Food Safety Customer Solution Center in India demonstrates our unwavering commitment to support the food and beverage industry in providing safer, more nutritious and better-informed choices for its customers,” said Mitch Kennedy, president, chromatography and mass spectrometry, Thermo Fisher. “The new center is uniquely placed to help scientists, partners and regulatory bodies, like the FSSAI, collaborate to increase food safety and quality, while expanding capacity and productivity of food testing in the region.”

“The FSSAI establishes science-based standards for articles of food and regulates their manufacture, storage, distribution, sale, and import to ensure availability of safe and wholesome food to the country's 1.3 billion citizens,” said Pawan Agarwal, chief executive officer, FSSAI.

"The collaboration between the FSSAI and Thermo Fisher at the Food Safety Customer Solution Center in Ghaziabad will help us build new workflows for food safety testing, train our food centres of excellence, and help build capacity and expertise in the region,” said Bhaskar Narayan, advisor of quality assurance, FSSAI.