Milk Quality Survey 2016 : Feedback form for Food Safety Officers

Feedback Form

This document will assist FSSAI for mapping Sampling Procedures during MQS-2016
Introduction:

Objective

To understand sampling procedures and protocol during Milk Quality Survey 2016.

Name of Food Safety Officer: ________________________________

Mobile Number: ________________________________

Email id: ________________________________

Location/City: ________________________________

State: ________________________________

Basic Understanding of sampling procedure

1. Are you satisfied with the details provided regarding the complete sampling procedures
   a. Yes
   b. No
   c. Can’t say

   If the answer is b or c then answer 2 else go to question 3.

2. Where did you find difficulty in understanding the procedures ( you may tick on as many as you wish

   1. How to fill up the form
   2. How to identify the location from where the samples are to be drawn
   3. How to create code for each sample
   4. How to freeze the numbers of the samples to be drawn from each of the location
   5. What to do with the three copies of filled up forms?
   6. Any other ________________________________
   7. Sampling protocol on how to draw sample
   8. Procedure for how to cap and seal the bottle
   9. Procedure for how to write code on bottles
   10. Procedure on how to keep bottles with Ice in chilled condition
   11. Clarity on which laboratory the sample is to be given
   12. Procedure of depositing bottle at the notified laboratory and taking a receipt
   13. Any other ________________________________

3. Please share your experience with the hardware supplied to you for sampling

   a. Ice Box   Satisfied   Can’t say   Not satisfied
   b. Sampling bottles   Satisfied   Can’t say   Not satisfied
   c. Caps of the bottle   Satisfied   Can’t say   Not satisfied
   d. Permanent Marker   Satisfied   Can’t say   Not satisfied
4. Did you collect required number of samples from specified locations as provided by FSSAI?
   Yes  
   No

   In case of No go to question 5 else 6

5. Which of the specified location was difficult for sampling? (you may tick on more than one)
   a. Organised Sector
   b. Milkman
   c. Dairy Shop
   d. Dairy farm
   e. Milk Mandi/whole sale market

6. What was the temperature state at which milk samples were collected?
   a. Organised
      Chilled  Slightly cool  Ambient
   b. Milk Man
      Chilled  Slightly cool  Ambient
   c. Dairy shop
      Chilled  Slightly cool  Ambient
   d. Dairy farm
      Chilled  Slightly cool  Ambient
   e. Milk Mandi/whole sale market
      Chilled  Slightly cool  Ambient

7. How was your experience in filling the milk pet bottles and sealing the cap?
   Simple  Slightly tedious  Very tedious

8. How was the response of various stakeholder at the time of your sampling at various locations:
   a. Organised
      Friendly  Reserved  Unfriendly
   b. Milk Man
      Friendly  Reserved  Unfriendly
   c. Dairy shop
      Friendly  Reserved  Unfriendly
   d. Dairy farm
      Friendly  Reserved  Unfriendly
   e. Milk Mandi/whole sale market
      Friendly  Reserved  Unfriendly

9. If answer to any of the category was reserved or unfriendly then how did you tackle that situation

   a. For Reserved behaviour
   ____________________________________________

   b. For Unfriendly behaviour
   ____________________________________________
10. Did you get sufficient vendors/sample in quantity from all the locations?

   Yes                                          No

   If the answer is no then go to question 11 else 12

11. How did you manage your sample quantity
   a. You ensure atleast one bottle of sample
   b. You took whatever quantity he offered
   c. You did not take sample from that vendor but switched to other
   d. In case you did not find a vendor in a particular category then you took equivalent
       number of samples from other locations
   e. Any other __________________________________________________________

Logistics and experience at Notified labs

12. How many samples you were able to collect during the day?

   a. Organised _______Nos
   b. Milk Man _______Nos
   c. Dairy shop _______Nos
   d. Dairy farm _______Nos
   e. Milk Mandi/whole sale market _______Nos

13. How long you collected samples every day? _______Hrs

14. How long you took to reach to the laboratory after collecting all the samples?
    _______Hrs/Mts on an average

15. Were you carrying sufficient Ice cubes/blocks with you?  Yes    No
    If the answer is yes then go to 16 else 17

16. Was it convenient to buy ice from the market? Yes    No

17. How many people accompanied you for sampling? _______Nos

18. How much did you pay on an average for each sample to the vendor? _______Rs/ltr

Experience at Laboratory

19. Did you confirm your surveillance plan with the laboratory in advance? Yes    No

20. Did you reach laboratory with samples at the tentative time being mentioned by you? Yes    No
    (Please mention average time of the day when you reached the laboratory)

21. How were you received at the laboratory?  a. Very well    b. OK    c. Not so warmly

22. Were the laboratory team ready to receive your samples as planned? Yes    No
23. Were the samples in chilled condition at the time of handling over to the laboratory?  
   Yes  
   No  

24. Were the code written on bottles intact at the time of hand over of the samples?  
   Yes  
   No  

25. Were there some damaged samples/leaked bottles from the caps etc which you finally rejected at the time of hand over?  
   Yes  
   No  

26. In case the answer is yes then how many of such cases happened with you in total

27. Any other experience which you would like to share so as to make this surveillance smoother and efficient in future

________________________________________________________________________
________________________________________________________________________
________________________________________________________________________
________________________________________________________________________
________________________________________________________________________

28. What is the biggest hurdle in dairy industry? Probe on... Steps taken by dairy firm to tackle same?

29. What kind of support does a dairy firm expect from government?